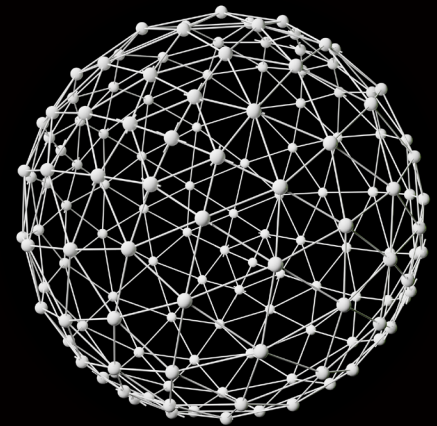


## MyPath™ to Work

Enabling resilient recovery  
for your business



### What is MyPath to Work?

MyPath™ to Work is a **comprehensive, modular technology solution** which can empower organizations to manage new workplace health risks presented by COVID-19 to recover with resilience. With a combination of tightly integrated Deloitte and third-party technology and services, it is designed to enable enhanced workplace safety protocols, visibility into risk factors, agile response to changing health conditions, and engagement and support for colleagues—all configured to specific organizational needs. Built on Deloitte's robust HIPAA- and GDPR-capable MyPath foundation, our solution can help jump-start organizational readiness for recovery.

### Why now?

- As many regions in the United States and globally ease COVID-19 lockdowns, organizations are operating in a fundamentally changed environment that requires employers to continuously manage new health risks. Organizations should develop resilient recovery strategies -prioritizing needs of their customers, employees, and communities -that balance imperatives to address their unique circumstances.
- Operating in this environment is a multidimensional challenge that requires careful consideration and a risk-based approach. Every organization will likely need to navigate a complex set of choices involving five key imperatives—health and safety, privacy and civil liberties, economic priorities, socioeconomic conditions, and regulatory and legal requirements—to address their unique circumstances.
- Enabling resilient recovery will likely require diverse capabilities, including commitment to safety, employee reassurance and support, visibility into risk factors, agility to execute and pivot, and building trust with stakeholders.

### How does it work?

MyPath to Work leverages components of ConvergeHEALTH's award-winning\* patient engagement and analytics platforms that are live in 22 countries.

- Its modular, cloud-based architecture allows integration with existing HR, CRM, and ERP systems.
- The solution is built using a rigorous quality management system and software development processes under ISO 13485 certification.
- MyPath to Work is interoperable with major mobile platforms, supports connected devices, and enables omnichannel communications.
- It simplifies integration with EHR/EMR capabilities, when appropriate, through a FHIR compliant data repository.
- Advanced AI-powered analytics integrate a broad range of data sources.



### Enhanced screening support

Digitizes CDC or employer screening procedures for COVID-19 into a seamless user experience and enables streamlined noncontact temperature monitoring and other real time capabilities at scale

*Facilitates smooth and efficient safety procedures; can be tailored to different safety protocols as required by local regulations*

A robust, flexible, and scalable platform enabling secure flow and management of sensitive data and integration of solution modules. Designed to securely handle PHI and PII; HIPAA- and GDPR-capable.

#### Connected Colleague Hub™

*Enhances capabilities to manage, analyze, and act on sensitive data, which is becoming important for resilient recovery of business in a new environment*

### Digital contact awareness



Securely and anonymously tracks those in close proximity and automates notification of potential COVID-19 exposure

*Enables multimodal collection of data on an opt-in basis, leveraging an evolving ecosystem of protocols and partners*



### Analytics and management reporting

Aggregates and analyzes de-identified information to effectively stratify, target, and engage potentially exposed employees

*Provides real-time insights; contextualizes risk among cohorts; allows organizations to isolate contagions and preserve business continuity*

### Case management and employee engagement



Enables efficient, data-driven case management for at-risk employees, multiple modes of outreach, and tools to provide safety and health education

*Expands capabilities to engage and support potentially exposed and COVID-19-positive employees and interface with employee health journey management*



### Connected Colleague Hub

The Connected Colleague Hub is a **robust, flexible, and scalable platform** developed under an ISO 13485 certified Quality Management System. It offers our clients HIPAA- and GDPR-capable capabilities to **securely manage and protect PHI and PII data**. It is also designed to integrate with their existing systems (for example, HR, site security, and health and wellness). The Connected Colleague Hub enables the modular architecture of the MyPath to Work solution, which can support a broad range of capabilities to enhance an employer's ability to recover with resilience in the new environment.



### Enhanced screening support

Active, regular screening of employees can help reduce the likelihood of outbreaks once organizations return to work onsite. MyPath to Work enables integration with screening procedures that organizations may implement for their environments. Employees can self-clear using prescreening questionnaires designed based on CDC-aligned protocols for returning to work. Employers can also tailor self-clearing and other screening requirements by cohort based on work environment, location, or other critical factors to help **minimize disruptions to normal workday operations while mitigating risks to employee health and well-being**.



### Digital contact awareness

Deloitte's MyPath to Work solution offers digital contact awareness capabilities through a range of available technology platforms, including mobile, Bluetooth-enabled devices, RFID, and others. On an opt-in basis, contact awareness solutions **keep track of the employee's proximity to other employees** within predefined organizational locations. Automatic notifications can help employees to comply with social distancing requirements as they go about their daily activities or let them know if a colleague within their proximity network self-reports a positive COVID-19 diagnosis.



### Analytics and management reporting

Network analytics enable employers to **identify and track potential contagion hotspots** within the organization. **Management dashboards** combine internal proximity data with external public data sources to generate key statistics and trends, pinpoint exposure-related risk in a timely manner, and **prioritize interventions for greater impact** (such as additional workplace cleaning or targeted outreach). Analytical outcomes inform case management and other key workflows, enabling a comprehensive response.



### Care management and employee engagement

MyPath to Work offers employers the ability to **amplify efforts to support and engage with their workforce**. Available integration with case management and call center capabilities enable industry-leading programs to support employees who have been exposed and need treatment or quarantine. **Multichannel communication** capabilities can help engage with employees to distribute key messages, provide wellness and safety education, and collect **feedback** that management can use to inform future decisions.

## Why MyPath to Work?

- Implement enhanced safety protocols tailored to talent, job, and workplace characteristics
- Monitor workforce risk exposures evaluated in the appropriate context
- Make timely decisions to help mitigate risk factors and support business continuity
- Expand outreach and support to employees to help them cope with the new environment

## Key potential benefits:



### Customizable

to the unique circumstances and requirements of your organization



### Efficient

by directing attention and resources with efficiency through automation and integration of workflows



### Risk-aware

through data analytics to model and assess risks and inform decisions



### Human-centric

by empowering employees with information and intuitive tools and enabling new levels of support and engagement

## Start the conversation

Visit [www.deloitte.com/us/mypathtowork](http://www.deloitte.com/us/mypathtowork) or email us at [mypathtowork@deloitte.com](mailto:mypathtowork@deloitte.com).

### Srini Attili

Principal, Deloitte Consulting, LLP  
Life Sciences & Health Care

### Asif Dhar

Principal, Deloitte Consulting, LLP  
GPS, Strategy & Analytics

### Brett Davis

Principal, Deloitte Consulting, LLP  
General Manager, ConvergeHEALTH

### Chris Zant

Principal, Deloitte Consulting, LLP  
Chief Digital Officer, ConvergeHEALTH

## End Notes

\*2019 Salesforce Partner Innovation Award, 2018 Bio-IT World Best Practices Award, 2017 Cloud Pioneer Data Impact Award

As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see [www.deloitte.com/us/about](http://www.deloitte.com/us/about) for a detailed description of our legal structure. Certain services may not be available to attest clients under the rules and regulations of public accounting.

This communication contains general information only, and none of Deloitte Touche Tohmatsu Limited, its member firms or their related entities (collectively, the "Deloitte Network") is, by means of this communication, rendering professional advice or services. Before making any decisions or taking any action that may affect your finances, or your business, you should consult a qualified professional adviser. No entity in the Deloitte Network shall be responsible for any loss whatsoever sustained by any person who relies on this communication.