

Children Services

HHS NextGen

CASE WORK AT THE SPEED OF LIFE.

HHS NextGen for Children Services is a modular system built on Salesforce for administering **Child Welfare** and **Child Care** programs. It's a system that supports caseworkers, so they can **better support the children and families** they are serving. The solution can help **improve outcomes** through digital engagement and collaboration capabilities and a 360 customer view that support modern casework practices and program administration. HHS NextGen is backed by Deloitte's **20+ years** of Children Services implementation experience and 1000's of dedicated Salesforce practitioners.

SOLUTION CAPABILITIES

- ✓ **Easily configurable modules** aligned with core business functions and operations of Child Welfare and Child Care
- ✓ Intuitive UI/UX with a **user-centric worker portal design** including public portals for **mandated reporters, child care providers, and parents**
- ✓ Extendable with GoCase Mobile Solution for **mobile** and social engagement with customers and **offline access** for workers
- ✓ Built-in analytics dashboards for **program integrity** and **workload efficiency**
- ✓ Supplemented with **accelerators**: hundreds of baseline assets, user stories, test cases, data design and conversion assets

POTENTIAL BENEFITS

Because HHS NextGen is built on the class-leading Salesforce platform, all the modern benefits of cloud technology — configurability, maintainability, and scalability — is out of the box. Furthermore, HHS NextGen adds to Salesforce a production proven solution made specifically for Child Welfare and Child Care agencies that is ready to accelerate digital transformation.

- INCREASED EFFICIENCY
- IMPROVED RELIABILITY
- GREATER EXTENSIBILITY
- EXTENDED PORTABILITY
- EASIER MAINTAINABILITY
- CONCEPTUAL INTEGRITY
- ENHANCED USABILITY
- FLEXIBLE MODULARITY

MODULAR SOLUTION

The solution packages key business functions into discrete modules connected through APIs, designed to support a rapid, agile deployment project approach.

Child Care Eligibility	Provider Management	Provider Licensing	Waitlist Management	Fund Management	Quality Ratings	Attendance Tracking
Mobile App Solutions	Provider Payments	Juvenile Justice	Mandated Reporter Portal	Parent Portal	Behavioral Health	Data Analytics
Financial Management	Case Management	Placements	Assessments	Permanency & Adoption	Intake	Data Exchanges

CONTACTS

To learn more, contact our leadership:

Suguna Sundar Public Sector Children Services Practice Leader Deloitte Consulting LLP +1 804 697 1534 ssuguna@deloitte.com	Sanjay Shah Public Sector Salesforce Sponsor Deloitte Consulting LLP +1 303 308 2155 sashah@deloitte.com	Kort Crosby Deloitte Digital Sales Executive Deloitte Consulting LLP + 1 708 860 3982 kocrosby@deloitte.com	Christi Oakley Director, Industry Go To Market Solutions, HHS Salesforce.com + 1 703 798 4651 coakley@salesforce.com	Carol Dillon Director, Public Sector Partner Alliances Salesforce.com + 1 301 268 0700 carol.dillon@salesforce.com
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