

Children Services

HHS NextGen

CASE WORK AT THE SPEED OF LIFE.

HHS NextGen for Children Services is a modular system built on Salesforce for administering **Child Welfare** and **Child Care** programs. It's a system that supports caseworkers, so they can **better support the children and families** they are serving. The solution can help **improve outcomes** through digital engagement and collaboration capabilities and a 360 customer view that support modern casework practices and program administration. HHS NextGen is backed by Deloitte's **20+ years** of Children Services implementation experience and 1000's of dedicated Salesforce practitioners.

SOLUTION CAPABILITIES

- Easily configurable modules aligned with core business functions and operations of Child Welfare and Child Care
- Intuitive UI/UX with a user-centric worker portal design including public portals for mandated reporters, child care providers, and parents
- Extendable with GoCase Mobile Solution for **mobile** and social engagement with customers and **offline access** for workers
- Built-in analytics dashboards for program integrity and workload efficiency
- Supplemented with accelerators: hundreds of baseline assets, user stories, test cases, data design and conversion assets

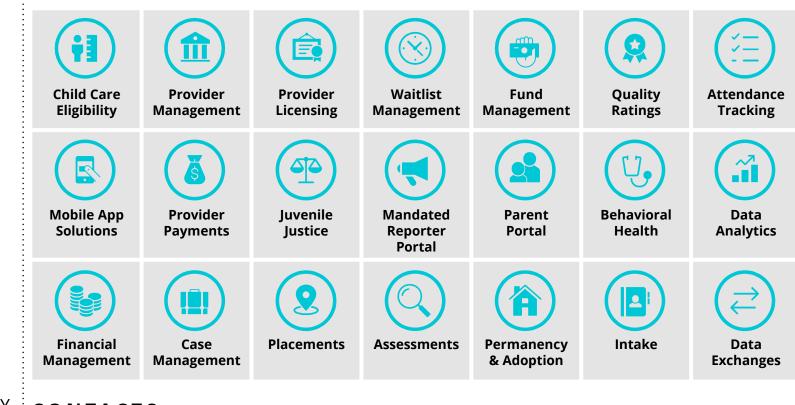
POTENTIAL BENEFITS MC

Because HHS NextGen is built on the class-leading Salesforce platform, all the modern benefits of cloud technology — configurability, maintainability, and scalability — is out of the box. Furthermore, HHS NextGen adds to Salesforce a production proven solution made specifically for Child Welfare and Child Care agencies that is ready to accelerate digital transformation.



MODULAR SOLUTION

The solution packages key business functions into discrete modules connected through APIs, designed to support a rapid, agile deployment project approach.



CONTACTS

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