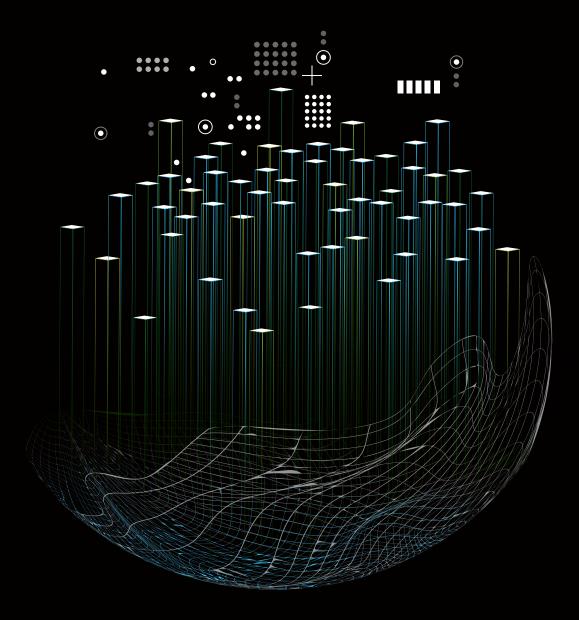
Deloitte.



The Mission-Driven CDO

Insights from the 2023 Survey of Federal Chief Data Officers (CDOs)

In the fall of 2023, federal department-, agency-, and bureau-level CDOs and Statistical Officers completed a <u>survey</u> developed by the Data Foundation and Deloitte to understand the evolving CDO role and CDO community needs. The insights below are based on the results of this survey, which is the fourth annual of its kind.

CDOs are...

Catalysts

for AI adoption and innovation within their organization.

- **55%** of CDOs already use basic or advanced Al and **95%** intend to adopt new Al technologies for their organizations in the next year.
- The <u>2023 Executive Order</u> establishing the Chief Al Officer (CAIO) role will increase the expansion of Al throughout all organizations.

CDOs will be critical partners to CAIOs, aligning all cross-functional areas of their organization to strategic Al initiatives.

Strategists

aligning data governance and equitable practices to the organization's mission.

- CDOs are supporting their organization's mission by maximizing the value of their organization's data, supporting a data community, and leading the development of data policies and processes.
- CDOs are expanding data-driven decision making, improving data infrastructure and data quality (i.e., demographic representation in data), and promoting inclusivity in the workplace and in staffing.

CDOs are responsible for orienting their organization towards equitable and data-centered approaches that serve their mission and the public.

Champions

of data literacy and culture in the workforce to keep pace with emerging technology.

- Well-trained talent specializing in the intersection of data, AI, and industry is cited by 60% of CDOs as a key resource needed to effectively carry out their missions.
- Beyond foundational data knowledge, **75%** of CDOs believe their roles also influence the organization's data culture, encouraging data professionals to value data and use it ethically and responsibly.

Data literacy programs can position their organization's staff for success and boost data-driven decisions.

Operators

of shared data agendas and evolving needs of their organizations.

 52% of CDOs work with a host of C-Suite leaders, with
60% of CDOs naming ClOs as the leader they collaborate with most frequently. In 2023, more CDOs (55%) experienced challenges reporting up to ClOs than in 2022 (34%).

• CDOs cite funding, authority, and staffing contraints as the top three barriers hindering mission success. CDOs also provided an array of additional barriers, indicating that each organization faces unique challenges.

With the advent of the new CAIO position, it is even more crucial for CDOs to establish shared agendas across leaders. Despite differences among organizations, the key to success is that each organization's structure and resources empowers the CDO office to achieve their data goals and mission requirements.

Contact Us

Deloitte supports many Federal clients in the data and Al space. With best-in-class Al advice and capabilities, we can help at each stage of the race, providing Chief Data Officers with the CDO Services they need to navigate the role of the CDO.



Adita Karkera Chief Data Officer, Deloitte Government and Public Services adkarkera@deloitte.com



Lorenzo Ross Technology Fellow, Deloitte Government and Public Services wross@deloitte.com

About Deloitte

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"), its network of member firms, and their related entities. DTTL (also referred to as "Deloitte Global") does not provide services to clients. In the United States, Deloitte refers to one or more of the US member firms of DTTL, their related entities that operate using the "Deloitte" name in the United States and their respective affiliates. Certain services may not be available to attest clients under the rules and regulations of public accounting. Please see www.deloitte.com/about to learn more about our global network of member firms.