



## Close as You Go™

### Disaster Recovery. Simplified.



Hurricanes. Fires. Floods.

**Billions of dollars** are spent annually by state and local governments in the United States to prepare for, respond to, and recover from disasters that may impact their communities. This often includes cleaning up debris, setting up sandbag stations, rerouting interstate traffic, repositioning assets, establishing evacuation centers, and assisting their citizens in their time of greatest need.

To help these communities recover, the Federal Emergency Management Agency (FEMA) helps communities recover by provides billions of dollars in public assistance that state and local governments can request to reimburse their recovery expenses. As many governmental officials know, the FEMA reimbursement process can be complex and time-consuming, with constant hand-offs and the potential duplication of benefits that may lead to clawbacks.

#### Join us in changing the way communities recover.

Deloitte's Close as You Go (CAYG) is a secure cloud-based software platform built to help agencies manage recovery documentation to demonstrate eligibility for FEMA Public Assistance<sup>1</sup> expenditures. Developed alongside emergency responders, public works departments, finance functions, and state granting agencies, CAYG helps you navigate the process, so you can focus on recovery.

Discover a new way to prepare applications for FEMA public assistance.

#### Disaster Recovery. Simplified.

#### CAYG helps you get the paperwork in order.



Debris cleanup



Equipment and facilities repairs



Personnel contracts



Private insurance funding



Technical assistance

Available now    Coming soon

"This is a very user-friendly system. It explains everything to do."

— Corbin Medeiros, Fire Chief, Garden City Fire Rescue

#### Do more with CAYG



**Accelerate recovery** by organizing documentation needed to demonstrate eligibility for reimbursement in near real time.



**Simplify retention** by storing and linking related documentation securely via blockchain technology.



**Reduce administrative costs** by automating the "digital packaging" of reimbursement requests with referenced Federal, State, and Local guidelines indexed to your documents.



**Mitigate risk** by establishing an authoritative repository of records tied to verified parties in the reimbursement workflow.



**Build resiliency** by documenting compliance with federal procurement standards for standby contracts ahead of activation in your next event.

## Once disaster hits, it's too late to start planning

CAYG helps you track and review your pre-event documentation.

You can:

-  Get your contracts and service plans in order before disaster strikes.
-  Manage and safeguard contracting paperwork in a single, secure digital repository.
-  Connect contracts to associated regulations, procurement paperwork, and more.
-  Demonstrate compliance with the appropriate procedures for obtaining contracts.

### Enable trust and transparency with blockchain

CAYG uses blockchain technology to manage eligibility requirements and documentation. Only authorized parties can securely and efficiently distribute and verify time-sensitive information.

## The cost of disasters can cast a long shadow

-  **\$136 billion**  
in combined losses from US weather disasters during 2018 and 2019<sup>2</sup>
-  **\$25 million**  
in funding clawbacks two-and-a-half years after FEMA awarded it to a Mississippi town (41 percent of the total grant)<sup>3</sup>
-  **16 years**  
FEMA grants related to Hurricane Katrina have remained open<sup>4</sup>

## A more effective disaster management capability

With CAYG, state and local governments can expedite recovery for FEMA Public Assistance<sup>1</sup>. It helps you reduce the likelihood of submitting ineligible expenses, referencing outdated contracts, or following improper procurement practices that cause federal clawbacks down the line.

01

### Upload documentation

Identify and import required documents and associate them with applicable federal, state, and local regulations. Be ready to defend your disaster related expenses.

02

### Link to FEMA obligated Project Worksheets

Associate your vendors, contracts, or invoices to one or many Project Worksheets.

03

### Track verifications and certifications

Authorized users can review and verify records in the system to validate eligibility.

04

### Submit reimbursement requests

Export comprehensive reimbursement packages tied to federal requirements.



Learn more

[CAYG.app](#) | [CAYG@deloitte.com](mailto:CAYG@deloitte.com)

<sup>1</sup> Support limited to FEMA Public Assistance Category A, Debris Removal with support for additional FEMA Public Assistance project categories and other federal programs coming soon.

<sup>2</sup> "Hurricane Costs," US National Oceanic and Atmospheric Administration, <https://coast.noaa.gov/states/fast-facts/hurricane-costs.html>.

<sup>3</sup> Charles S. Clark, "FEMA Advised to Claw Back \$25 Million from Town Struck By Tornado," *Government Executive*, October 17, 2016, <https://www.govexec.com/management/2016/10/fema-advised-claw-back-25-million-town-struck-tornado/132397/>.

<sup>4</sup> "FEMA Should Recover \$216.2 Million Awarded to the Recovery School District in Louisiana for Hurricane Katrina," Department of Homeland Security Office of Inspector General, September 15, 2020, <https://www.oversight.gov/sites/default/files/oig-reports/OIG-20-63-Sep20.pdf>.

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