



Deloitte Process Robotics

Innovative solution driving improved efficiency and enhanced service delivery to the nation and its citizens.



Internal and external factors are driving Federal agencies to consider innovative solutions to meet mission demands in a fiscally constrained environment

- Rising quality of services to citizens
- Heightened budget pressures
- Increased compliance and controls
- Rising legacy IT sustainment costs
- Shortage of workforce innovation

Enter Deloitte Process Robotics

Deloitte Process Robotics (DPR) is a high-impact, low-cost, quick-to-implement solution that delivers improved service levels, enhanced controls, and high return on investment.

Typical benefits and results

- Improved processing times by up to **80%**
- Improved accuracy by up to **99.9%**
- Increased employee **morale**
- Increased throughput **3-5x**
- Improved **compliance and controls**
- Happier customers**
- Reduced transactional costs by up to **60-85%**

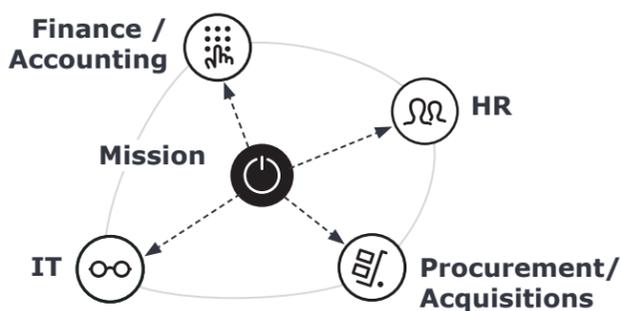
Deloitte Process Robotics collaborates with the workforce by automating the transactional tasks within the decision-making cycle.

Deloitte Process Robotics empowers the workforce to focus on higher value activities



Deloitte Process Robotics is being applied across the Federal Government

Front and back office functions:



We have a bot for:

- Agency paying claims
- Automated scheduling and planning of maintenance work
- Commercial invoice processing
- Collecting social media statistics
- Call center support (automatic case retrieval at call centers)
- Requisition processing
- Records management
- Document discovery
- Automated claims adjustment
- Health record management
- Automated finance accounts payable-receive and process invoices
- Supply chain risk monitoring
- Content tagging and management
- Email operations automation
- Automated verification and authorization for employment
- and many more...**

Deloitte Process Robotics is easy, quick and inexpensive to implement

Getting started on the journey to implementing DPR can seem overwhelming at first, but by following a path that delivers initial quick wins while building infrastructure for the future, Federal agencies can build a sustainable DPR capability in relatively short order.

- 1 Build**
Prioritize process and software based on process type and complexity and develop prototype
- 2 Operate**
Deploy bots into live environment and train staff
- 3 Transfer**
Establish a Center of Excellence to govern, grow sustainably, and innovate continuously

For more information, contact **Marc Mancher** at jmancher@deloitte.com or **Chris Huff** at chuff@deloitte.com

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