



## Government & Public Services (GPS) Human Capital People first, purpose driven.

Our world faces rapidly evolving challenges, calling for new ways of thinking about work, workforces, workplaces, and the tools needed to achieve bold mission outcomes. As Deloitte’s GPS Human Capital team, we advance your mission by preparing your people, transforming your culture, and enhancing your existing capabilities.

Our ~3,000 experienced human capital professionals, supported by ~350,000 global practitioners, work with your team to deliver innovative solutions through state-of-the-art technology with proven human insight – no matter what the future holds. We help you thrive through change – maximizing capabilities for today and unlocking new possibilities for tomorrow.

## THE MARKETS WE SERVE

Our GPS practice supports 15 cabinet level agencies, 45 U.S. states and DC, 60 of the Top 100 Universities, and numerous global public health and non-profit organizations – a market employing more than 20 million people.

**We develop transformative solutions to address our clients’ most pressing issues and enhance their work, workforces, and workplaces.**

### WORK

- What is the right hybrid work model for us, and how do we prepare our organization for it?
- Which manual processes should we automate to gain the greatest efficiencies?
- Which functions should we consider sourcing differently?
- What adjustments did we make during the COVID-19 pandemic that are worth keeping?

### WORKFORCE

- How can we fill our most critical open positions?
- How do we diversify our workforce and create a more inclusive culture?
- How can we reward and retain our best people?
- Are our training programs focused on skills our people will need moving forward?

### WORKPLACE

- How do we reconfigure spaces to accommodate a hybrid workforce?
- What is needed to improve security, increase efficiency, and reduce costs?
- How do we drive fundamental change with the least amount of disruption?
- Are we using the right metrics to measure our performance?

## MARKETPLACE RECOGNITION



**#1** In  
HR Consulting  
(Vault 2023)



**#2** In Public  
Sector Consulting  
(Vault 2023)



**#17** of Top 100  
Companies to Work For  
(Forbes 2023)

## 2024 HC TRENDS

For 12 years, Deloitte’s [Human Capital Trends](#) have functioned as predictors of the behavior we expect to see in public sector organizations today.

## THE IDEAS WE SHARE

The [Deloitte Center for Government Insights](#) produces groundbreaking research to help the public sector solve its most complex problems.