## **Deloitte**

# HealthChoice<sup>TM</sup>

# Get the most comprehensive health exchange solution to date.

We know the adoption journey to a state-based model of healthcare is not without risks. It requires careful planning, strong relationships, and a thoughtful technology approach.



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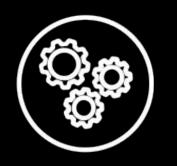
## WHY IS HEALTHCHOICE THE MOST COMPREHENSIVE?

### Technology for State Autonomy and User Simplicity



#### **Centralized Benefits Portal**

An out-of-the-box, fully-customizable app that communicates with providers and integrates with cross-agency systems



### **Dynamic Back-Office System**

Consolidation of real-time data from multiple sources to automatically verify eligibility criteria against set parameters



#### **High Performance**

Amazon Web Services (AWS) microservices for improved resource utilization, faster response times, and scalability



#### **Always-On Compliance**

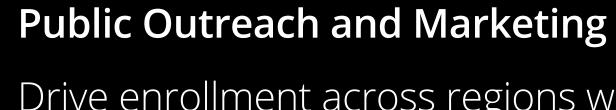
Platform consistently meets CMS (MARS-E), IRS 1075 guidelines, ACA requirements, and other security measures

#### Trusted Advisors for End-to-End Exchange Support



#### Policy, Program, and Plan Management Work with experts to navigate the path forward





Drive enrollment across regions with data-driven campaigns

#### 24/7/365 Customer Services

Large-scale customer assistance centers with omnichannel operations including voice, SMS, email, chat, or physical mail

#### Simson Thomas Simon

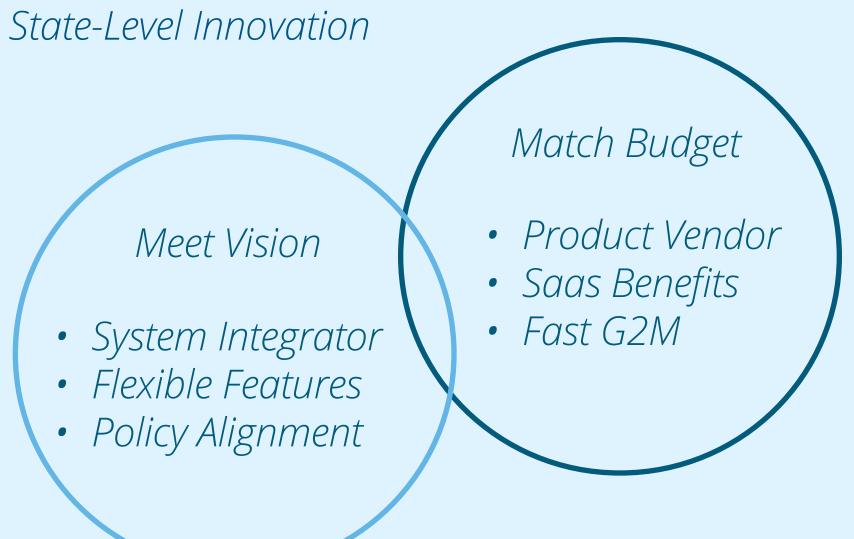
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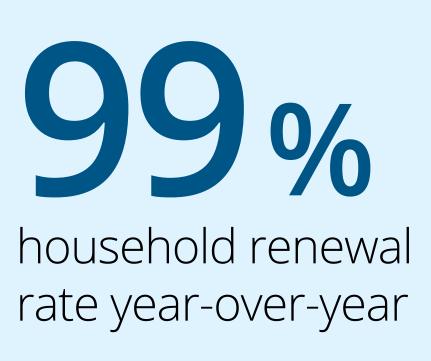














million EDI transactions for processing to date

LET'S TALK MONEY

