



# Operational Risk Management (#DOpsRisk) Solutions suite



## Aspirations

As operational risk becomes **top of mind** for C-suite and boards of directors, operational risk management programs must be ready to meet growing organizational demands.

This requires operational risk management programs to:

- Align on organizational strategic objectives with a clear tone from the top.
- Predict emerging risks and trends before loss events occur.
- Enable clients to meet globally dynamic and evolving regulatory requirements.
- Promote business resiliency to foster client, consumer, employee and shareholder trust.
- Embed a risk culture, assign risk accountability and empower informed risk taking.
- Utilize technology to enhance risk visibility and effectively engage organizational stakeholders.

## Design. Operate. Master. Transform. solutions with strong underlying value

### Our solution offering

<b>Strategy and program</b>	<b>Measuring success</b>	<b>Program development</b>	<b>Program optimization</b>
	<ul style="list-style-type: none"> <li>Elevating program value</li> </ul>	<ul style="list-style-type: none"> <li>Program design &amp; transformation</li> </ul>	<ul style="list-style-type: none"> <li>Process X-Ray™</li> </ul>
<b>Managed services</b>			<b>Technology transformation</b>

<b>Centers for:</b>	<b>Operational risk intelligence</b>	<b>Operational risk excellence</b>	<b>Technology</b>
	<ul style="list-style-type: none"> <li>Competitive risk analysis</li> <li>Loss exposure modeling</li> <li>Predictive risk monitoring</li> </ul>	<ul style="list-style-type: none"> <li>Continuous control monitoring</li> <li>Loss event management</li> <li>Risk and gap assessments</li> <li>Program assurance</li> <li>Policy and RCSA management</li> </ul>	<ul style="list-style-type: none"> <li>Strategy planning and roadmap design</li> <li>Technology implementation</li> <li>Data lake design — Risk visualization</li> </ul>
<b>Mastering the art</b>			

<b>Governance &amp; oversight</b>	<b>Risk management</b>
<ul style="list-style-type: none"> <li>Risk governance</li> </ul>	<ul style="list-style-type: none"> <li>Risk decisioning</li> <li>Risk reduction &amp; mitigation</li> </ul>

**For questions, please contact:**

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## Value proposition

- Organizational**
  - Right-size the risk function commensurate with the complexity of risks.
  - Simplify risk intelligence and provide actionable insights for executive decision making.
- Products & services**
  - Identify operational risks inherent across the product lifecycle.
  - Maintain acceptable standards of product and service performance during disruption.
- Clients & consumers**
  - Preserve brand value by minimizing operational loss events.
  - Increase client and consumer loyalty and confidence.
- Shareholders**
  - Enhance operational risk governance to minimize risk appetite deviations.
  - Minimize share price and financial rating volatility.

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