

## Operational Risk Management (#DOpsRisk) Solutions suite



### Aspirations

As operational risk becomes **top of mind** for C-suite and boards of directors, operational risk management programs must be ready to meet growing organizational demands.

This requires operational risk management programs to:

-  Align on organizational strategic objectives with a clear tone from the top.
-  Predict emerging risks and trends before loss events occur.
-  Enable clients to meet globally dynamic and evolving regulatory requirements.
-  Promote business resiliency to foster client, consumer, employee and shareholder trust.
-  Embed a risk culture, assign risk accountability and empower informed risk taking.
-  Utilize technology to enhance risk visibility and effectively engage organizational stakeholders.

## Design. Operate. Master. Transform. solutions with strong underlying value

### Our solution offering

#### Strategy and program

##### Measuring success

- Elevating program value

##### Program development

- Program design & transformation

##### Program optimization

- Process X-Ray™

#### Managed services

### Centers for:

#### Operational risk intelligence

- Competitive risk analysis
- Loss exposure modeling
- Predictive risk monitoring

#### Operational risk excellence

- Continuous control monitoring
- Loss event management
- Risk and gap assessments
- Program assurance
- Policy and RCSA management

#### Technology transformation

### Technology

- Strategy planning and roadmap design
- Technology implementation
- Data lake design — Risk visualization

#### Mastering the art

### Governance & oversight

- Risk governance
- Risk decisioning

### Risk management

- Risk reduction & mitigation

### For questions, please contact:

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### Value proposition

#### Organizational

- Right-size the risk function commensurate with the complexity of risks.
- Simplify risk intelligence and provide actionable insights for executive decision making.

#### Products & services

- Identify operational risks inherent across the product lifecycle.
- Maintain acceptable standards of product and service performance during disruption.

#### Clients & consumers

- Preserve brand value by minimizing operational loss events.
- Increase client and consumer loyalty and confidence.

#### Shareholders

- Enhance operational risk governance to minimize risk appetite deviations.
- Minimize share price and financial rating volatility.

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