



Resilient podcast series

Resilience: Connecting and innovating

Host:

Mike Kearney, Deloitte Risk & Financial Advisory Partner and CMO, Deloitte & Touche LLP

Guest:

Bill Marquard, Managing Director, Monitor Deloitte, Deloitte Consulting LLP

Mike Kearney: Welcome to Resilient. My name is Mike Kearney, the Deloitte Risk & Financial Advisory CMO. A little over five years ago, I started this podcast with a single mission: to talk to leaders about how they encountered and emerged even stronger from risk, crisis, and disruption. And looking back, I couldn't have imagined where we would end up. I am so grateful for the time that all of our guests have given to us.

If you're listening for the first time, check out past episodes. There is gold in hearing from other leaders about their experiences, insight, and advice.

Today is no different. I'm joined by a strategist who is exploring a topic we often

talk about—resilience. But what's different, you might ask?

In this episode of Resilient, Bill Marquard, managing director, Monitor Deloitte, talks about new insights into how resilient leaders connect disparate dots, marrying art, science, and systems thinking to cultivate greater resilience for their organizations and even their teams.

Bill Marquard: This use of metaphors, this idea of looking outside of the core purview of business, is a way that we, as leaders, can make the unknown known. Every situation that we face, we haven't necessarily been there before, but if there's an analog, if there's something that we can refer to that has common characteristics, we can often

learn very effectively from that. And also what it does is enables us in our minds to basically frame a situation that's too large in a way that's actually manageable and that we can lead and manage through it.

I hope you enjoyed this preview. Listen to the full episode on your favorite podcast app. You can also tune in to the full episode on Apple podcasts, SoundCloud, Stitcher, Amazon music, Spotify, or wherever you go to get your podcasts.

If you're curious about how leaders are connecting for resilience, I encourage you to visit our global [Resilience Hub](#) on [deloitte.com](#).

Until next time, stay safe and remain resilient.

This podcast contains general information only and Deloitte is not, by means of this podcast, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This podcast is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional adviser. Deloitte shall not be responsible for any loss sustained by any person who relies on this podcast.

About Deloitte

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"), its network of member firms, and their related entities. DTTL and each of its member firms are legally separate and independent entities. DTTL (also referred to as "Deloitte Global") does not provide services to clients. In the United States, Deloitte refers to one or more of the US member firms of DTTL, their related entities that operate using the "Deloitte" name in the United States, and their respective affiliates. Certain services may not be available to attest clients under the rules and regulations of public accounting. Please see [www.deloitte.com/about](#) to learn more about our global network of member firms.