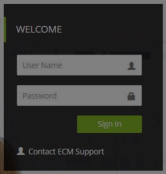


Deloitte.

Enterprise Case Manager

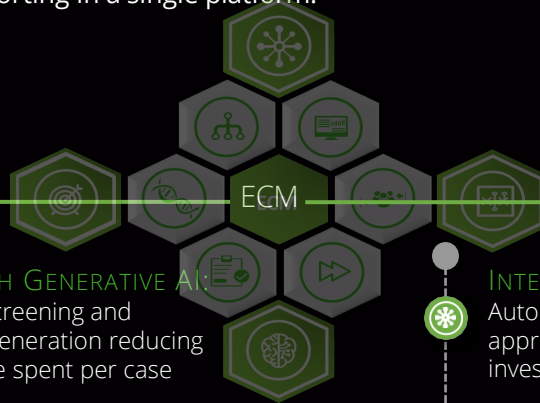
Curated Risk Management with insights that matter

The Enterprise Case Manager (ECM) is Deloitte's proprietary risk management platform that offers a wide spectrum of technology accelerators across **Anti-Money Laundering (AML) monitoring, Know Your Customer (KYC) and other Financial Crime investigations.** The augmented workflow management combined with Generative AI (GenAI) solution facilitates accelerated KYC operations, intelligent insights into customer profile and investigation outcomes and enables outreach, tracking and reporting in a single platform.



Know Your Customer

Transaction Monitoring



EXPEDITED KYC WITH GENERATIVE AI: Intelligent customer screening and automated narrative generation reducing manual effort and time spent per case



MULTI-JURISDICTIONAL REQUIREMENTS: Extensive library of multi-jurisdictional requirements synthesized and configured into the tool, enforced by strict data controls



INTEGRATED OUTREACH: Integrated customer outreach with a dedicated portal allows faster outreach



INTELLIGENT ALERT STRATIFICATION: Automatically group and assign alerts to appropriate investigation teams based on investigator effectiveness and specialization



AUTOMATED ALERT DISPOSITION: Automated algorithms to identify false positives, reduce manual review and overall time spend on alert dispositions



Rule recalibration: Intelligent insights into rule performance and Suspicious Activity Report (SAR) conversions help calibrate rules for optimal coverage

Core Technical Features

Smart Workflows

Consistent outcomes driven by customized rules-based workflow

Network Analysis

Customer outreach and data conflicts minimized through re-use of existing information

Quality Control

Automated data validation approach based on anomaly detection

Reporting

Management insights at all levels and on-demand reporting enables swift decision making



Efficiency through Automation



Enhanced Quality



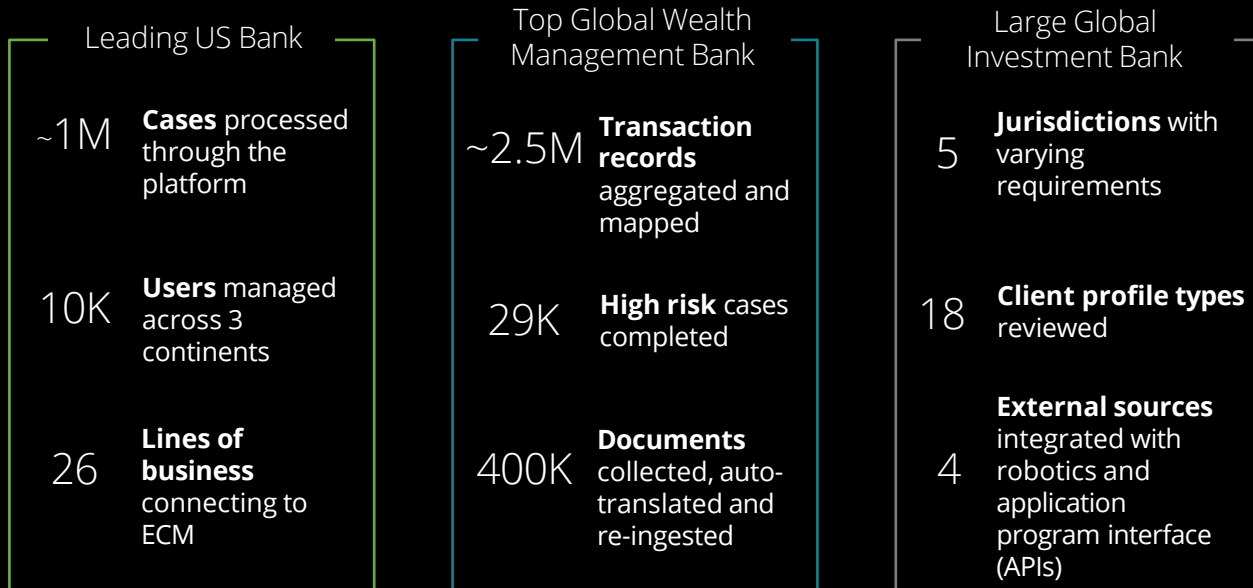
Reduced cost of compliance



Dynamic Insights

Sample ECM Deployment Profiles

Deloitte ECM incorporates 20 years of AML investigation experience and Intellectual Property (IP) which is designed to enhance outcomes



ECM is a recognized leader in the AML industry ...

40+

US and global institutions have deployed ECM

98%

Quality at first-pass

50%

Efficiency gains

For additional information, please contact:



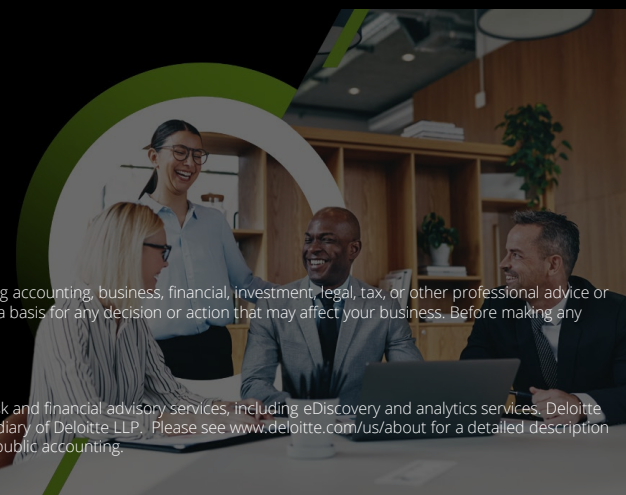
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