



## Auditing with empathy, leading with technology

### Transcript

**Hosted by:**

**Sarah Fedele**, Principal and US Internal Audit Leader, Deloitte & Touche LLP

**Guest:**

**Andrew Tinseth**, Vice President of Internal Audit, Providence

**Sarah Fedele:** Welcome to Resilient. I'm Sarah Fedele and I lead US Internal Audit practice at Deloitte and host the Chief Audit Executive Track of this podcast series.

How can I help ease your way? This powerful prompt brings to light empathy as the foundation of how we can all help one another. When it comes to how Internal Audit can help ease the way, Providence St. Joseph Health's Andrew Tinseth has some novel ideas. Andrew serves as the Vice President of Internal Audit at Providence,

and he brings a wealth of experience as a professor, CAE, financial accountant, and IT internal auditor. Let's hear what he has to say.

**Andrew Tinseth:** In my career in internal audit, I hear of many different metrics on how people measure the value that that internal audit has brought. For me, it's very simple ... How was the experience for the auditee and whether they invite you back in the future to do additional work. Because I think what that tells you is that they

appreciated what you did...if they're asking you back, and most importantly they felt that you brought value.

**Sarah Fedele:** I hope you enjoyed this preview. If you like what you hear and want more, check out the full episode on your favorite podcast app, keyword Resilient. You can find us on Apple podcasts, Amazon Music, SoundCloud, Stitcher, or Spotify. If there are other resilient stories you want to hear more about, hit us up at [www.deloitte.com/us/resilient](http://www.deloitte.com/us/resilient).

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