



## Deloitte Chief Learning Officer Forum 2018

### Learning undone

Sometimes, you have to unlearn what you've been doing in order to reinvent how you're doing it. As the future of work becomes the present, we know this much is true: In a world where technology is increasingly important to our everyday lives and work, the human element has never mattered more. We invite you to travel with us on the arc toward a collective digital future. Join us at the 7th Annual Chief Learning Officer Forum to reimagine learning.

#### Our peer-to-peer discussion will cover:

##### UNLEARN

- Undo the way we approach standard social contracts
- Deconstruct traditional talent structures
- Break down learning delivery
- Decommission rigid systems
- Unravel traditional methods of skill acquisition
- Free learners from traditional platforms

##### RELEARN

- Realize the power of the mobile, open, and augmented workforce
- Explore implications for culture and leadership
- Create a cognitive advantage
- Rewire organizational DNA to incorporate digital traits
- Rebuild the flow of work
- Reinvent human-centric processes

##### Rendezvous

This invitation-only event brings together learning executives, innovators, technologists, intrapreneurs, and thought leaders who are forging a human-centered path toward the future of work.

##### Remember

The event begins Wednesday, March 14, 2018, at 4:00 p.m. CST and concludes Friday, March 16, 2018, at 1:00 p.m. The event will be hosted at Deloitte University in Westlake, TX.

##### Resources

For more information contact:  
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Forum deans

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# 2018 program

## Wednesday, March 14

3:30–7:30 p.m. CST

### Optional breakout sessions and welcome reception

Welcome activities including an interactive technology showcase, Greenhouse demonstrations, and more

## Thursday, March 15

9:00–9:30 a.m. CST

### Opening plenary

Amy Titus, Managing Director, Deloitte Consulting LLP

Josh Haims, Principal, Deloitte Consulting LLP

9:30–10:30 a.m. CST

### Keynote, Learning undone

Thomas Friedman, The New York Times

10:45–11:45 a.m. CST

### Re-Envision: Workforce from the boardroom

Moderated discussion

12:00–1:00 p.m. CST

### Re-Imagine: Stories from the field, part I (choose one)

#### Re-tool

Louise Welch,  
Capital One

#### Re-focus

Karen Kocher,  
Microsoft

#### Re-use

Tony Gagliardo,  
NASA Jet Propulsion Lab

1:00–2:00 p.m. CST Lunch

2:15–3:15 p.m. CST

### Re-Imagine: Stories from the field, part II (choose one)

#### Re-position

Mani Gopalakrishnan,  
Kraft-Heinz

#### Re-view

Deborah Lee,  
Yoox Net-A-Porter

#### Re-fresh

Meriya Dyble,  
ATB Financial

3:30–4:30 p.m. CST

### Re-Consider: Workforce augmentation

Bill Eggers, Managing Director, Deloitte Services LP

4:45–5:45 p.m. CST

### Re-Energize: The future of work

Anthony Abbatiello, Principal, Deloitte Consulting LLP

## Friday, March 16

9:00–10:00 a.m. CST

### Re-Learn: Work is learning, learning is work

Moderated discussion

10:15–11:15 a.m. CST

### Keynote, Re-Naissance: Career learning

Josh Bersin, Principal, Deloitte Consulting LLP

Program highlights. Subject to change.

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