Federal and State Transparency

Confidence to manage increased scrutiny

As transparency laws evolve, the industry faces challenges in understanding disparate reporting requirements and in scaling and managing internal systems and processes that span broad areas of the business. CIS by Deloitte’s transparency service combines a managed services approach and advisory services to provide compliance knowledge, fully-resourced processes, quality operations, and a technology-driven solution for managing transparency activities.

**Transparency reporting is a process, not a system. We understand the difference.**

CIS by Deloitte’s transparency service (formerly known as CR Partner®) is designed to reduce the effort required by your compliance function to meet federal and state reporting obligations. Our solution actively facilitates and manages the transparency reporting process for you. Our compliance advisors involve you at the necessary points, process your data and prepare reports for your review, work with you to meet federal and state deadlines, and perform submission of data into the CMS Open Payments portal.

A dedicated engagement manager oversees a detailed setup process that follows your business rules, identifies sources of reportable spend, and establishes data connectivity. The engagement manager is also your point of contact to help you review data submission reports, plan for upcoming deadlines, review compliance analytics, discuss recent legislation changes, and plot next steps.

**CIS by Deloitte’s transparency service**

**Managed services operations**

Our managed services approach provides efficient processes and controls that gather, manage, monitor, report, and reconcile transactional data. We drive the implementation and leverage our technology-driven solution to reduce the impact on client operations and lower compliance risk.

**Services**

- Reporting on transparency payments or transfers of value
- Compliance intelligence and trend analysis
- Sample drug transparency reporting
- Data stewardship (standardization, templates, source system configuration)
- State compliance declarations and required compliance audits
- Regulatory updates and impact analysis
- Monitoring of spend thresholds and data anomalies
- Third-party recipient data guidance

**Advisory services**

Our compliance advisors relate health care compliance requirements to practical knowledge of the data, operational, and regulatory requirements of transparency reporting. We understand the activities involved in reporting and the departments that are impacted, and we provide guidance that drives efficiency, sustains compliance, and delivers business insight.

**Services**

- Transparency assessments and compliance audits
- Pre-commercial company transparency considerations
- Health care provider (HCP) engagement management processes
- Development of business rules and standard operating procedures
- Internal and vendor training
- Compliance monitoring of code of conduct and interactions with HCPs
We manage the compliance and reporting process for you

Compliance knowledge
- Cohesive team of specialists in compliance, data quality, and technical integration
- Experience working with clients who deploy various market strategies and HCP engagement approaches
- Knowledge of the evolving state, federal, and global transparency and compliance attestation requirements

Fully-resourced process
- Works with clients’ existing source systems, processes, and data formats
- Requires no system installation, IT infrastructure, or helpdesk support
- Scalable and flexible to address legal interpretations and client-specific business rules

Quality operations
- Standard and consistent processes across the organization
- Active transparency compliance monitoring and regulatory updates
- Analytical reports for compliance insight and business intelligence

Technology-driven solution
- Verification logic, quality checks, and cycle testing enhance data completeness
- Data mapping aligns client-specific data to federal and state data code requirements
- Accepts third-party recipient data, enabling more accurate results

About us
CIS by Deloitte specializes in integrated compliance and revenue optimization for the health care industry. We provide solutions that focus on compliance, risk, and technology-driven managed services.

CIS by Deloitte’s transparency service

30+ transparency clients

Client type
- Pharmaceuticals 70%
- Medical technology 25%
- Biotechnology 5%

Client size
- Mid-size 45%
- Emerging/small 55%

615,000

Physician and teaching hospital recipients processed by our technology-driven solution (based on 2015 reporting to-date)

Data based on CIS by Deloitte client information and metrics from 2015 transparency reporting.

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