

Recover phase

Post COVID-19 Recovery Workbook Overview



Editable checklists and action plans

Work: Are we returning to the way we worked before, or adopting new ways of working?

Response	Recovery	Thrive
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Workplace: What did we learn about working in the flow of life? How did it impact work when the boundaries between work and life are blurred?

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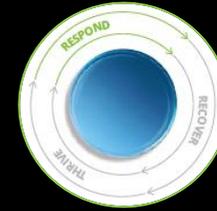
Workforce: How does capacity, capability, and affordability affect workforce design after the crisis?

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As organisations begin to emerge from this response phase, leaders need to focus on the next set of workforce challenges as they plan for the recovery.

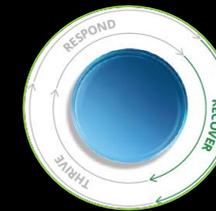
Our **POST COVID-19 RECOVERY WORKBOOK** is an editable activation framework which allows us to consider vital questions around ensuring business continuity

Deloitte's three phases address the organisational staged experience through COVID-19



Respond

How an organisation deals with the present situation and manages continuity



Recover

How an organisation learns and emerges stronger



Thrive

How an organisation prepares for and shapes the "new normal"



Work

Are we returning to the way we worked before, or adopting new ways of working?

Command centre

Do we need new tools or technology to enable more effective information flow?

Work design

What capabilities are most valued when work is shifted to virtual?

Digitisation

What work must be digitised and how?

Software

What tools and platforms continue to be most effective for supporting physical and virtual work?



Workforce

How does capacity, capability, and affordability affect workforce design after the crisis?

Scenario planning and alternative strategies

What are we doing to ensure our scenarios are agile?

People strategy/operational plan

How do we channel resources to recovery planning while meeting day-to-day workforce needs?

Leadership

How are our leaders instilling trust in their teams, in a virtual or hybrid work environment?

Talent processes

Should we develop relationships with new sources of candidates (e.g. gig platforms)?



Workplace

What did we learn about working in the flow of life and its impact when the boundaries between work and life are blurred?

Health and Safety

What protocols might we need to ensure that employees maintain distancing while in the office?

Workspaces

Are employees using our physical space or opting to work from home? Do we need to adjust our real estate strategy longer-term?



Report



Workbook